



## Health and Community Services

### Goal

An age-friendly community that helps seniors to stay healthy, active and independent through health and community services.

HEALTH AND COMMUNITY SERVICES				
Objectives	Actions	Priority	Shire Role/s	Comment
Improve the provision of medical services	<ul style="list-style-type: none"> <li>Council will actively support the availability of a doctor resident at the hospital. The cost of housing and a vehicle has been included in the budget.</li> </ul>	HIGH	Influence and Advocacy	The Shire President attends meetings of the York Health Advisory Group.
Improve affordable transport options for health services	<ul style="list-style-type: none"> <li>See Transport and Movement</li> </ul>	MED	Facilitation Influence and Advocacy	HACC currently provides transport for medical appointments. Shire Community bus available for group transport.
Improve health and community services to support ageing in place	<ul style="list-style-type: none"> <li>Identify priority gaps and advocate for services to support aging in place</li> <li>Work with the school and other relevant organisations/groups to encourage volunteering for seniors by young people</li> <li>Advocacy to maintain and improve HACC services (or equivalent)</li> </ul>	MED	Influence and Advocacy Facilitation	Shire President and CEO continue to advocate for HACC services. To be progressed.



## Outdoor Spaces and Buildings

### Goal

An age-friendly community where seniors live in an environment that includes open spaces and buildings that are safe and easy to navigate.

OUTDOOR SPACES AND BUILDINGS				
Objectives	Actions	Priority	Shire Role/s	Comment
Improve the provision of public toilets in the CBD	<ul style="list-style-type: none"> <li>Explore opportunity for funding of a universal access toilet facility (eg: Changing Places)</li> <li>Avon Terrace Revitalisation Plan to consider universal access toilet facility</li> <li>Liaise with landowners and other stakeholders to identify and access potential location for toilets</li> <li>Ensure clear signage to public toilets where applicable</li> </ul>	HIGH	Delivery of Facilities and Services	<p>Changing Places funding no longer available.</p> <p>Agreement with the National Trust to make Courthouse toilets available during peak periods.</p> <p>Signage and wayfinding considered as part of the Access &amp; Inclusion Audit undertaken early 2019 and recommendations made.</p>
Improve shade and seating in parks and the CBD	<ul style="list-style-type: none"> <li>Consider improvements as part of the capital works program, and incorporate the senior's requirements (eg accessible seating) into standards.</li> </ul>	MED	Delivery of Facilities and Services	<p>Additional seating installed in Avon Terrace with consideration given to seniors' requirements (ie height and armrests). Alfresco areas with trees installed in Avon Terrace.</p>



## Transport and Movement

### Goal

An age-friendly community where seniors can get out and about, using a range of affordable, user-friendly transport services; and safe, accessible paths.

TRANSPORT AND MOVEMENT				
Objectives	Actions	Priority	Shire Role/s	Comment
Progressively improve quality of footpaths to increase accessibility to services	<ul style="list-style-type: none"> <li>Consider the needs of seniors in planning for maintenance and upkeep of existing footpaths</li> </ul>	HIGH	Delivery of Facilities and Services	Footpaths and connectivity considered as part of the Access & Inclusion Audit undertaken early 2019 and recommendations made. Footpath program being developed as part of Asset Management Plans.
Improve affordable transport options for healthcare, recreation, social inclusion and civic participation	<ul style="list-style-type: none"> <li>Investigate expanded/more effective volunteering for community transport provision, which might have both telephone and App technology enabled functionality such as a “Yorber” (“York Uber”). Alternatively, this could be part of a community time bank initiative or similar.</li> </ul>	MED	Facilitation Influence and Advocacy	Shire promotes the availability of the community bus for Shire events. Transport offered for attendance at Living Well in the Avon Region Senior Residents Forum and Expo held 8 May 2019. Further investigation to take place.
Increase ACROD parking near services	<ul style="list-style-type: none"> <li>Undertake a review of ACROD parking in the town centre as part of the DAIP review</li> <li>Consider increased ACROD parking on the main street as part of the DAIP review</li> <li>Review time restrictions on parking</li> </ul>	HIGH	Delivery of Facilities and Services	ACROD parking considered as part of the Access & Inclusion Audit undertaken early 2019 and recommendations made. Time restrictions reviewed.



## SHIRE OF YORK - Age Friendly Community Plan – Progress Report

### Housing

#### Goal

An age-friendly community where seniors' housing options are affordable, accessible and close to transport and community services.

HOUSING				
Objectives	Actions	Priority	Shire Role/s	Comment
Enable affordable housing options to meet future needs	<ul style="list-style-type: none"> <li>Ensure the Town Planning Scheme review provides for a diversity of housing options</li> </ul>	HIGH	Regulation	A range of residential densities are provided for in the current Town Planning Scheme No. 2 and draft Local Planning Scheme No. 3 ensuring that there is sufficient land supply zoned to allow for a diversity of housing options to be developed.
Encourage the housing-related awareness and services to support ageing in place	<ul style="list-style-type: none"> <li>Liaise with York Business Association to raise awareness of the potential business opportunities for the provision of services (eg maintenance and modifications) for seniors in their homes</li> <li>Publicise the Wheatbelt Development Commission's list of housing features to consider for seniors' accessibility</li> <li>Advocate with Housing Authority regarding allocation of designated public housing for local seniors</li> </ul>	MED	Influence and Advocacy	Living Well in the Avon Region Senior Residents' Forum and Expo held 8 May 2019.



## Sport and Recreation

### Goal

An age-friendly community supports seniors to be active in sport and recreation activities within their communities.

SPORT AND RECREATION				
Objectives	Actions	Priority	Shire Role/s	Comment
Improve affordable transport options for sport and recreation	<ul style="list-style-type: none"> <li>See Transport and Movement</li> </ul>	MED	Facilitation Influence and Advocacy	Shire Community bus available for group transport.
Consider the provision of a heated swimming pool	<ul style="list-style-type: none"> <li>Investigate feasibility, potential funding opportunities for construction, and community willingness to pay the high ongoing operating and renewal costs through rates.</li> <li>Investigate whether there is an opportunity for a private operator to build a heated therapy pool working in conjunction with the hospital and allied health services</li> </ul>	LOW	Delivery of Facilities and Services	Feasibility being considered as part of Pool upgrades project due for commencement in 2020.



## Social Participation

### Goal

An age-friendly community where seniors are supported to be active in their community doing the things they enjoy including a wide range of leisure, social, cultural, and spiritual activities.

SOCIAL PARTICIPATION				
Objectives	Actions	Priority	Shire Role/s	Comment
Improve accessibility of Council Chambers	<ul style="list-style-type: none"> <li>Publicise that the lift is now operating smoothly and promote its use</li> <li>Paint a yellow line on the ground where people should not stand</li> <li>Investigate video link facilities for meetings</li> </ul>	HIGH	Delivery of Facilities and Services	Lift regularly serviced. Statement regarding availability of lift to be added to agenda template. Yellow line installed in lift. Video facilities investigated – barriers exist due to heritage nature of building.
Improve affordable transport options for community activities and events	<ul style="list-style-type: none"> <li>See Transport and Movement</li> </ul>	MED	Facilitation Influence and Advocacy	Shire Community bus available for group transport. Transport provided upon request for Shire events.



## Respect and Inclusion

### Goal

An age-friendly community where seniors from all backgrounds are valued and appreciated and they contribute to local decisions and issues. No one is excluded based on race, geography, culture, language, gender, sexuality, ability or socioeconomic status.

RESPECT AND SOCIAL INCLUSION				
Objectives	Actions	Priority	Shire Role/s	Comment
Improve accessibility of Council Chambers	Ensure seniors are engaged in Shire decisions and issues	HIGH	Delivery of Facilities and Services Civic Leadership	A range of venues now used for community consultation to ensure accessibility. Lift to Chambers to be promoted.
Improve affordable transport options for community activities and events	Utilise seniors' skills as a community resource	MED	Facilitation	To be progressed.



## ***Civic Participation and Employment***

### **Goal**

An age-friendly community where seniors participate in employment, training, lifelong learning and volunteering.

<b>CIVIC PARTICIPATION AND EMPLOYMENT</b>				
<b>Objectives</b>	<b>Actions</b>	<b>Priority</b>	<b>Shire Role/s</b>	<b>Comment</b>
Increase and promote opportunities for volunteering	<ul style="list-style-type: none"><li>Coordinate with relevant organisations/groups to increase and promote opportunities for volunteering by seniors</li></ul>	<b>HIGH</b>	Facilitation	Living Well in the Avon Region Senior Residents Forum and Expo held 8 May 2019.
Improve affordable transport options for civic participation	<ul style="list-style-type: none"><li>See Transport and Movement</li></ul>	<b>MED</b>	Facilitation Influence and Advocacy	Shire Community bus available for group transport. Transport provided upon request for Shire events.





## SHIRE OF YORK - Age Friendly Community Plan – Progress Report

### Communication and Information

#### Goal

An age-friendly community that assists seniors to access the information they need in a variety of formats to stay informed and connected with their communities, families and friends.

COMMUNICATION AND INFORMATION				
Objectives	Actions	Priority	Shire Role/s	Comment
Access to information in paper formats	<ul style="list-style-type: none"> <li>Use noticeboards (large poster format), update more regularly/frequently</li> <li>Explore the installation of a Council noticeboard on the main street</li> <li>Continue to utilise the Community Newspaper and the local Community Radio Station to promote and communicate Shire news in a timely manner</li> </ul>	HIGH	Delivery of Facilities and Services	<p>The Shire uses a range of media for promotion and advertising. All Shire documents are now available in alternative formats upon request.</p> <p>Consideration is now given to age friendly design of Shire promotional materials.</p>
Improve digital access for seniors	<ul style="list-style-type: none"> <li>Collaborate with the CRC to provide computer literacy training and education for community members</li> </ul>	HIGH	Facilitation	To be progressed in 2019/20
Ensure feedback is given on the results of community engagement	<ul style="list-style-type: none"> <li>Create a 1 page summary of key points (eg: this AFC Strategy) for the newspaper, posters, the website so people can get a quick snapshot of what was said/decided</li> <li>Put signs on projects that are outputs of consultation – ie if a Universal Access Toilet gets built, signage saying “brought to you by the York Age Friendly Community Plan” or similar.</li> </ul>	HIGH	Delivery of Facilities and Services Civic Leadership	<p>Copies of the Age Friendly Plan made available at the Living Well in the Avon Region Senior Residents Forum and Expo held 8 May 2019.</p> <p>Plaques being investigated for Avon Terrace seating.</p>